



Press Release

For Immediate Release:

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TOMPKINS TRUST COMPANY ANNOUNCES LOAN ASSISTANCE PROGRAM FOR CUSTOMERS FACING CORONAVIRUS-RELATED HARDSHIP

In an effort to assist current customers with unexpected financial burdens faced during the current coronavirus crisis, Tompkins Trust Company has implemented a temporary loan assistance program for our customers.

Our new Loan Assistance Program offers two-month loan payment deferment for various loan types, including consumer and commercial loans and mortgages.

“Our commitment to our customers and community continues to be the driving force for all we do,” said Greg Hartz, president and CEO. “As a community bank, it is our duty to assist our customers when facing unexpected hardship. We’re grateful to be able to support our customers in any way we can.”

Customers who would like to participate in the program will need to contact their banker via phone or email immediately, or reach out to Tompkins Customer Care Center at 1-888-273-3210 to review options that may be available to them. Please visit our website, www.tompkinstrust.com, for more information.

Founded in 1836, Tompkins Trust Company has 13 locations in Tompkins County, Cortland, Auburn and Syracuse. Bank services include complete lines of consumer deposit accounts and loans, business accounts and loans, as well as trust and investment services and leasing. Insurance services are offered through Tompkins Insurance Agencies, and wealth management services are offered through Tompkins Financial Advisors. Further information about the bank is available at www.tompkinstrust.com.